AUTOMATIC VIDEO RETRIEVER GENIE

Background of the Invention

1. Technical Field

The present invention relates generally to a system and method for video query processing, and more particularly, to dynamic context-dependent video query processing.

2. Related Art

Television (TV) users may access an Electronic Program Guide (EPG) through a video processing system to obtain standardized information about a television program as a whole, but cannot use the video processing system to obtain information concerning particularized aspects of the television program. Thus, there is a need for a system and method that enables a TV user to obtain information concerning particularized aspects of a TV program.

Summary of the Invention

The present invention provides a video query processing method, comprising:

providing video query processing software;

providing video content;

dynamically linking the software to the video content;

receiving by the software a query keyed to a segment of the video content; and

determining by the software an answer to the query.

The present invention provides a video query processing system, comprising video query

processing software dynamically linked to video content and configured to receive a query keyed to a segment of the video content and configured to determine an answer to the query.

The present invention provides a system and method that enables a television (TV) user to obtain information concerning particularized aspects of a TV program.

Brief Description of the Drawings

FIG. 1 depicts a block diagram of a video processing architecture, in accordance with embodiments of the present invention.

FIG. 2 depicts dynamic video query processing system in accordance with the video processing architecture of FIG. 1, and in accordance with embodiments of the present invention.

Detailed Description of the Invention

FIG. 1 illustrates a block diagram of a video processing architecture **8**, in accordance with embodiments of the present invention. The video processing architecture **8** includes a video processing system (VPS) **10**, a video source **30**, an external database **24**, and a user **40**. The VPS **10** includes a processor **12**, a memory structure **14** coupled to the processor **12**, a local database **22** coupled to the processor **12**, video input **18** coupled to the processor **12** and to the local database **22**, a user input device **19** coupled to the processor **12**, and an output device **20** coupled to the processor **12**. The system **10** may represent a computer system (e.g., desktop, laptop, palm-type computer system), a set-top box with a television (TV), etc. The system **10** is not required to be in the particular configuration shown in FIG. 1, but rather may include any storage device having processing power and software that is capable of analyzing video content, capable

of receiving video and user input, and implementing interaction with a user. "Video content" includes live video content (i.e., video content received by the system **10** in real time), recorded video content, or future video content (future video content may correlate with a trace of a video program as will be discussed *infra*).

The memory structure **14** includes one or more memory devices or areas therein, which may include temporary memory, permanent memory, and removable memory. Data stored in temporary memory disappears when electrical power to the VPS **10** is disabled. Temporary memory may include, *inter alia*, random access memory (RAM). Data stored in permanent memory persists when electrical power to the VPS **10** is disabled. Permanent memory may include, *inter alia*, hard disk memory, optical storage memory, etc. Removable memory may be easily removed from the VPS **10**. Removable memory may include, *inter alia*, a floppy disk or a magnetic tape. The memory structure **14** is configured to store a computer code **32** that implements dynamic query processing algorithms in accordance with the present invention and as described *infra* in conjunction with FIG. 2. The computer code **32** may be part of a software package that is executed by the processor **12** and may be stored in, *inter alia*, a RAM within the memory structure **14**. Alternatively, the computer code **32** may be encoded in hardware such as on, *inter alia*, a read only memory (ROM) chip.

The user input device **19** is one or more user input devices, which may include, *inter alia*, a remote control device, keyboard, mouse, etc. The output device **20** includes one or more of any output device such as, inter alia, an output display (e.g., TV display, a computer monitor, personal digital assistant (PDA) display, mobile phone, etc.), printer, plotter, audio speaker, etc. The output device **20** is any device capable of displaying, or otherwise communicating, data

content (i.e., visual data, text data, graphics data, audio data, etc.).

The video input device **18** is any device or mechanism that receives video content (and associated audio and text/or data signals) received from an external video source such as the video source **30**, and transmits such video content to the local database **22** or to the processor **12**. The video input device **18** may be required to transform the received video content to a viewable format such as from a compressed format (e.g., from a Moving Picture Experts Group (MPEG) format) to a decoded or uncompressed format. The video input device **18** may alternatively receive video content in a viewable format. The video input device **18** may include a physical device but, generally, includes any mechanism for receiving and delivering the video content. The computer code **32** is dynamically linked by the processor **12** to the video input device **18** or to the video content transmitted by the video device **18**.

The video source **30** includes one or more sources of video data and associated audio and text data. The video source **30** is a source of a video program receivable by the VPS **10** through a communication medium or path **25** (e.g., television cable lines). The video source **30** may include, *inter alia*, a television (TV) broadcasting system, a TV satellite system, an Internet web site, a local device (e.g., VHS tape player, DVD player), etc. The video source **30** may transmit, *inter alia*, a TV program and an Electronic Program Guide (EPG) or a present or future alternative to an EPG, to the VPS **10** through the video input device **18**. The EPG has many fields of information (typically more than 100 fields) that describes attributes of TV programs (e.g. for a movie: name of producer, names of actors, summary of contents, etc.). While embodiments of the present invention are directed to TV programs, the scope of the present invention includes any video program that may be communicated to a user from the video source

30 into the VPS **10**. Thus, the video source **30** may also include an Internet web site that broadcasts a video program over the Internet, wherein such Internet-broadcasted program may be received by the VPS **10** through any communication medium or path **25** that is technologically available (e.g., telephone lines, TV cable lines, etc.).

The local database **22** comprises one or more databases, data files, or other repositories of data that is stored locally within the VPS **10**. The local database **22** includes video data, and associated audio and text data, obtained or derived from the video source **30**. Thus, the local database **22** may comprise video data, and associated audio and text data, relating to one or more TV programs, as well as EPG data or a present or future alternative to EPG data associated with such TV programs. The local database **22** also includes other types of data that is needed to process user queries as will be discussed *infra* in conjunction with FIG. 2. While FIG. 1 shows the local database **22** as being distinct from the memory structure **14** and as being linked or coupled to the memory structure **14**, part or all of the local database **22** may alternatively be located within the memory structure **14**.

The external database **24** includes any database structure or system, and associated processing software, that is external (i.e., remote) to the VPS **10**. The external database **24** communicates with the processor **12** over a communication medium or path **26**, which may include, *inter alia*, telephone lines, TV cable, etc. The external database **24** may comprise, be comprised by, or be coupled to, *inter alia*, an external server having a database that includes pertinent video data, the Internet with associated web sites and web pages, or an external computer with a database or data files that includes pertinent video data. "Pertinent video data" includes data that is, or may be, directly or indirectly related to video data transmitted from the

source **30**. The external database **24** may include information of any kind (e.g., a TV program) that relates to video content. As an example, the external database **24** may include specialized information relating to a particular subject area or to a TV program genre. As another example, the external database **24** may include a summary of one or more video programs. Developing a video program summary may be accomplished in any manner known to one of ordinary skill in the art or by using transcript data derived from text, audio, or audio-visual data of the video program as disclosed in: (1) the United States Patent Application Serial Number 09/747,107 filed December 21, 2000, entitled SYSTEM AND METHOD FOR PROVIDING A MULTIMEDIA SUMMARY OF A VIDEO PROGRAM, and (2) the United States Patent Application Serial Number 09/712,681 filed November 14, 2000, entitled METHOD AND APPARATUS FOR THE SUMMARIZATION AND INDEXING OF VIDEO PROGRAMS USING TRANSCRIPT INFORMATION, both assigned to the to the assignee of the present invention and incorporated by reference herein.

FIG. 1 also shows a user **40**, who may communicate with the VPS **10** through the user input device **19** and the output device **20**.

The present invention is directed to dynamic processing of a query (i.e., a question) made by the user **40** in real time while watching a TV program, or otherwise cognitively receiving video data (and associated audio and text data), transmitted from the source **30**. The user **40** may ask questions at a granularity level of the whole TV program ("program-level" questions) or at a program segment level in relation to the program segment being watched ("segment-level" questions). A "segment" of video content (e.g., a TV program) is a continuous portion or subset time interval of the video content. If the video content comprises N frames wherein $N > 1$, then a

segment of such video content is a continuous set of M frames of the N frames wherein $M < N$. Segment-level questions and segment-level information typically relate to the context of the segment being viewed ("local context"). In contrast, program-level questions relate to the program as a whole ("global context").

As an illustration, consider the user **40** to be watching a movie on TV. Examples of a program-level questions that the user **40** might ask include: "What is the name of the movie?", "Who directed the movie?", and "At what time does the movie end?" Note that the preceding program-level questions have global context only and do not have local context. Examples of a segment-level questions that the user **40** might ask include: "What is the name of the actor appearing on the screen right now?", "In what city is the current scene located?", and "Who composed the music that is playing in the background?" Note that the preceding segment-level questions are at the segment level and thus have local context, since the meaning of the questions depend on the particular program segment being dynamically viewed. Definitionally, a question is considered to have "local context" if its meaning depend on the particular program segment being dynamically viewed. Thus, a segment-level question has local context, and a program-level question has global context only and does not have local context. Also , a query or question is said to be "keyed to a segment" of video content (e.g., a TV program) if the query or question has local context with respect to the segment.

As another illustration, if a news program has 20 news stories, then each such news story is a segment having local context. In contrast, the global context relates to the news program as a whole and is not keyed to any particular news story.

The present invention may find answers to a question asked by the user **40** by utilizing

the local database **22**, the external database **24**, or both, depending on the extent to which the question is at the program level or at the segment level. The local database **22** comprises information derived from video data, and associated audio and text data, relating to TV programs transmitted from the video source **30**, as well as EPG data associated with such TV programs. The local database **22** may also comprise a specialized database of information that is subject specific at the program level. Thus, the local database **22** has information at the program level. Additionally, the local database **22** may also comprise segment level data that is keyed to preferences of the user **40**. Thus, the local database **22** may be used to answer program-level question and, to a limited extent, segment-level questions. The external database **24** may comprise any kind of database and may therefore include information at both the program level and the segment level. As an example, the external database **24** may include the Internet with a virtually limitless field of free web sites that encompass data of all kinds and are readily available to the processor **12** of the VPS **10**. Additionally, the external database **24** may include other Internet web sites that charge a fee for user access. In addition, the external database **24** may include servers and remote computers of all types may be accessed by the VPS **10** if such access via the communication medium or path **26** has been authorized. Definitionally, the VPS **10** is said to be operating in a "stand-alone mode" if the external database **24** is limited to the Internet, and in a "service mode" if the external database **24** has access to a database other than the Internet (e.g., access to a database of a remote server).

FIG. 2 depicts a dynamic video query processing system **50** in accordance with the video processing architecture **8** of FIG. 1, and in accordance with embodiments of the present invention. In FIG. 2, the dynamic video query processing system **50** includes a query processing

60 that is part of the computer code **32** in the memory structure **14** of FIG. 1. In addition, FIG. 2 comprises query processing software that includes the query processing **60** and other software in FIG. 2 (e.g., feature extraction **54**) as will be described *infra*. The query processing **60** shown in FIG. 2, as well as any other software within the computer code **32** shown in FIG. 1, is executed by the processor **12** in FIG. 1. The query processing **60** is dynamically linked by the processor **12** to the video content, and associated audio and text, that is received by the video input device **18** of the VPS **10** (see FIG. 1). Being "dynamically linked" means being able to monitor (or otherwise interact with) the video content, and associated audio and text, in real time as such video content is received by the video input device **18** of the VPS **10**. As depicted in FIG. 2, the query processing **60** plays a central role in the dynamic video query processing system **50**. The query processing **60** receives and processes query input from the user **40,** finds answers to program-level queries, finds answers to segment-level queries, and provides answers to the queries in the form of output, as explained next.

The query processing **60** receives query input **61** from the user **40** and may receive either canned questions or unbounded questions from the user **40**. A canned question may be, *inter alia*: a predetermined generic question stored in a standard queries repository **64** that is part of the local database **22**; derived from video content that is dynamically received by the video input device **18** from the video source **30** (see FIG. 1) and may be subsequently stored in the local database **22**; or encoded in query processing software within the query processing **60**. It is desirable for the source of the canned question to be transparent to the user **40**.

Canned questions are genre dependent, so that canned questions for sports programs differ from canned questions for news programs. Canned questions may exploit the genre

dependence by being organized in a directory tree structure (e.g., /home/sports/football/ "How many passing yards has this quarterback made this year?"; /home/sports/baseball/"How many home runs has this player hit this year?"; /home/movies/"Has this actor ever won an Academy Award?"; etc.). Any directory tree structure that could be formulated by a person of ordinary skill in the art could be used. For example, "home/sports/football/queries" could denote a file that includes each of the preceding questions in a separate record of the file or as a separate word within a single record of the file.

The canned questions may include program-level questions and segment-level questions. The segment-level canned questions are transient; i.e., they come and go as the program evolves and they become relevant at a given point in the program only in the context of what is happening at that point in the program. For example, in a football game just after a team scores a field goal, a timely canned question might be: "How many other field goals has the field goal kicker kicked during the present season?"

An unbounded question is a free-form question that is not a canned question. The final form of a query must include a canned question. Accordingly, the query processing **60** translates each unbounded question received from the user **40** into one or more standard queries in accordance with technology known to one of ordinary skill in the art, and processing the answer if necessary. To illustrate, assume that the user **40** is watching a football game between team A and team B, and transmits the following example question to the query processing **60**: "When is the last time team A won over team B?". The example question could be one of the canned questions in the standard queries repository **64**, but could also be a free-form question. If a free-form question, the example question is converted by the query processing **60** into the following

canned question: "When did team A play team B and what were the final scores?" After this canned question is answered, the query processing **60** examines the final scores and selects the latest game when the score of team A exceeded the score of team B.

If the user **40** asks a canned question or an unbounded question, the question may be ambiguous and require feedback interaction **62** from the user **40**. To illustrate, assume that the user **40** is watching a "Star Trek" movie, wherein a scene being watched shows two actors Captain Picard and Number One, and the user **40** chooses (e.g., by pressing a query button of a remote control of the user input device **19** of FIG. 1) the following canned question: "What other movies has this actor been in?" Here, the canned question is ambiguous since the canned question does not allow particularization to a single actor. Accordingly, the query processing **60** may ask the user **40** through the feedback interaction **62** (e.g., by a pop-up message on an output device **20** in FIG. 1) "Is the actor Captain Picard or Number One?" Once the user **40** makes a choice (e.g., by remote control or speaking the choice) such as Captain Picard, the query processing **60** can recast the query in the following unambiguous form: "What other movies has the actor playing Captain Picard been in?" The recast question can be further processed using the external database **24** to answer the recast question. The preceding example at the segment level of a Star Trek movie illustrates that a canned question having local context requires segment-level input to cast the question in proper form for further processing. Such a canned question requiring segment-level input is called an "indefinite question" and is considered to be in "indefinite form." After such an indefinite question has been recast in proper form through incorporation of segment-level input, the recast question is called a "definite question" and is in "definite form."

The user **40** communicates and interacts with the query processing **60** by use of the user input device **20** (see FIG. 1) which may include, *inter alia*, a remote control device, a computer keyboard or mouse, the voice of the user **40** using voice recognition software, etc.

In relation to FIG. 2, once a query by a user **40** is in proper form for further processing, the query processing **60** uses the local database **22**, the external database **24**, or both, to determine an answer to the query and outputs the answer in the output **78** which corresponds to the output device **20** of FIG. 1. In order to use the local database **22** for answering a program-level question, the query processing **60** makes use of feature extraction **54** software. The feature extraction **54** software dynamically extracts program-level features **58** and places such extracted features in the local database **22** for use by the query processing **60** for answering program-level queries by the user **40**. As stated *supra*, part or all of the local database **22** may exist in the memory structure **14** (see FIG. 1). In particular, the extracted program-level features **58** may be placed in transient memory such as in a RAM buffer so as to be made readily available to the query processing **60** when needed.

"Features" may comprise signal-level data or metadata that is derived from the video source **30** (see FIG. 1). The signal-level data features may relate to, *inter alia*, color, shape, or texture. The metadata features may include, *inter alia*, EPG data or a present or future alternative to EPG data associated with one or more TV programs. Metadata features may include any program-level information such as program genre (e.g., news, sports, movie, etc.), program title, cast, TV channel, time slot, etc. The signal-level features could be retained in a signal-level format, or alternatively could be encoded as metadata.

The signal-level features or metadata features are extracted in accordance with any

algorithms of the feature extraction **54** software. Such algorithms may be in accordance with user **40** personal preferences **52** (e.g., program genre, a particular actor, a particular football team, particular time slots, etc.) that have been stored in the local database **22**. For example, a user **40**'s favorite team can be used to focus the feature extraction **54** along particular lines. Personal preferences of the user **40** may be generated in accordance with user **40** input or user **40** viewing history. The user **40** personal preferences **52** may also be used to customize the canned questions in the standard queries repositories **64**. Feature extraction **54**, which occurs dynamically and automatically in the background, is not subject to user **40** discretion but may be influenced by user **40** personal preferences as stated *supra*. Developing personal preferences of the user **40** may be accomplished in any manner known to one of ordinary skill in the art or as disclosed in: (1) the United States Patent Application Serial Number 09/466,406 filed December 17, 1999, entitled METHOD AND APPARATUS FOR RECOMMENDING TELEVISION PROGRAMMING USING DECISION TREES, and (2) the United States Patent Application Serial Number 09/666,401 filed September 20, 2000, entitled METHOD AND APPARATUS FOR GENERATING SCORES USING IMPLICIT AND EXPLICIT VIEWING PREFERENCES, both assigned to the to the assignee of the present invention and incorporated by reference herein.

In addition to extracting features from EPG data or a present or future alternative to EPG data, the feature extraction **54** may extract features from video data, and associated audio and text data, of a TV program and, in particular, from visual portions, closed caption text, faces using face detection software, audio content, etc. Feature extraction **54** may be implemented in any manner known to one of ordinary skill in the art or as disclosed in the United States Patent

Application Serial Number 09/442,960 filed November 18, 1999, entitled METHOD AND APPARATUS FOR AUDIO/DATA/VISUAL INFORMATION SELECTION, assigned to the assignee of the present invention and incorporated by reference herein. Additional pertinent references on feature extraction include: (1) N. Dimitrova, T. McGee, L. Agnihotri, S. Dagtas, and R. Jasinschi, On Selective Video Content Analysis and Filtering, presented at SPIE Conference on Image and Video Databases, San Jose, 2000; and (2) N. Dimitrova, L. Agnihotri, C. Dorai, and R. Bolle, MPEG-7 *Videotext* Description Scheme for Superimposed Text in Images and Video, Signal Processing: Image Communication Journal, Volume 16, pp. 137-155, September 2000.

Feature extraction **54** in conjunction with the local database **22** may be used to answer program-level queries, or segment-level queries keyed to user preferences. However, the external database **24** may also be used to find answers to program-level queries. In addition, the external database **24** may be used to find answers to segment-level queries. Thus, the following discussion focuses on how the query processing **60** uses the external database **24** to find answers to either program-level queries or segment-level queries made by the user **40**.

Pointers to external databases which are available to the query processing **60** are stored in the search site descriptions **66** database or repository, which is part of the local database **22** or is encoded within the software of the query processing **60** itself. These pointers may be subject-specific in accordance with subjects that relate to the canned questions in the standard queries repository **64**. These pointers may be organized within a directory tree structure. For example, a pointer may be a pointer that is a Uniform Resource Locator (URL) of an Internet website. To illustrate, a news database may appear as follows in the search site descriptions **66** database or

repository as /home/news/"http://www.cnn.com", while a football database may appear as follows in the search site descriptions **66** database or repository as /home/sports.football/"http://www.nfl.com". Any directory tree structure that could be formulated by a person of ordinary skill in the art could be used. For example, "home/news/URL" could denote a file in the search site descriptions **66** database or repository that includes pointers to news websites (e.g., "http://www.cnn.com", "http://www.abc.com", etc.), such that each such pointer is a separate record of the file or is a separate word within a single record of the file. Similarly, "home/sports/football/URL" could denote a file in the search site descriptions database or repository that includes pointers to football websites (e.g., "http://www.nfl.com", "http://www.football.com", etc.), such that each such pointer is a separate record of the file or is a separate word within a single record of the file.

The search site descriptions **66** database or repository may include pointers to any available external database **24** or information source that can be communicated with over the communication medium or path **26** (see FIG. 1). Such external databases **24** or information sources may include external servers or remote computers that have data or information for subjects associated with canned questions in the standard queries repository **64**. Additionally, the external databases may include specialized servers or remote computers which have data or information on only specialized subjects (e.g., movies, jazz, sports, etc.) that is obtained from other databases or information sources. Selection of a pointer to appropriate databases for answering the question asked by the user **40** may involve linking the subject content of the question with subject content of other information sources and may be implemented in any manner known to one of ordinary skill in the art or as disclosed in the United States Patent

Application Serial Number 09/351,086 filed July 9, 1999, entitled METHOD AND APPARATUS FOR LINKING A VIDEO SEGMENT TO ANOTHER VIDEO SEGMENT OR INFORMATION SOURCE, assigned to the assignee of the present invention and incorporated by reference herein.

Once the query processing **60** has identified a particular external database pointer in the search site descriptions **66** database or repository for finding an answer to the query of the user **40**, the query processing **60** uses the pointer to link with the particular external database **24** and retrieves data **70** from the particular external database **24**, wherein the retrieved data **70** relates to the query. The query processing **60** may link to a subject-specific destination at the particular external database **24** (e.g., a specific Internet web page that potentially includes data or information relating to the query) or to a search engine destination (e.g., at the particular external database, such as the Internet search engine website http://www.altavista.com, coupled with search parameters such as a question for a natural language search or a logical expression for a keyword-based search). As an example, the natural language question "Did actor Clark Gable ever win an Academy Award?" may be asked of a search engine, or the same question may be answered by a keyword search based on the logical expression: "Clark Gable" AND "Academy Award". The retrieved data **70** may be in any form, such as in the form of one or more web pages from an Internet website, or in the form of one or more files, documents, spreadsheets, graphical images, etc. from a remote server.

The data communicated between the query processing **60** and the external server is in a data format that the external server **24** recognizes, such as Extensible Markup Language (XML) universal format for structured documents and data on the Web, Joint Photographic Experts

Group (JPEG) standards for continuous tone image coding, TV Anytime Forum standards to enable audio-visual and other services based on mass-market high volume digital storage, etc. Substantively, the external server **24** sends the retrieved data **70** as strings, numerical data, graphics, etc. to provide included information (e.g., name of an actor, description of a scene, etc.) in response to a request by the query processing **60**.

Once data generally relating to the query is data-retrieved **70** at the external database **24**, an information extraction **72** extracts the specific information from the retrieved data that facilitates actually answering the query. The information extraction **72** implements an information filtration process that "separates the wheat from the chaff;" i.e., discards the irrelevant information from the data retrieved **70**, and retains the relevant information, from the data retrieved **70**. The information extraction **72** may be performed at the site of the external database if the external database has the required processing capability. Otherwise or alternatively, the information extraction **72** may be performed as part of the query processing **60** or the computer code **32** (see FIG. 1). Then the information extracted **72** is further processed by the external database or the query processing **60**, if necessary, to arrive at the final answer to the query. An example of such further processing is result matching **76**. Note that information extraction **72** for external databases **24** is similar to extracted program features **58** for the local database **22**. Information extraction may be implemented in any manner known to one of ordinary skill in the art.

Information extraction **72** rules are dynamically constructed in real time as the query is processed. As an example, consider a generic information extraction rule about extracting celebrity information (e.g., about an actor, politician, athlete, etc.). During a talk show, multiple

celebrity types (i.e., actor, politician, athlete, etc.) can be guests on the talk show. The information extraction **72** extracts information relating to who the particular guest is in the pertinent segment of the talk show. Thus, the name of the particular guest is a parameter of the information extraction task and becomes part of the query itself. The information extraction task is particularized to seek information about the particular guest, and seek a specific set of web sites or databases relating to the specific guest. The local context information (i.e., the particular guest) is a consequence of the segment-level architecture.

An example of result matching **76** illustrates that answering a query may require use of multiple sources of information, followed by merging the multiple source result data into a single answer. Multiple sources may include, *inter alia*, a plurality of external sources, a local source and one or more external sources, etc. For example, the question "How many movies has this actor played in?" may require use of two external sources: source A and source B. If names of 10 movies are returned from source A and names of 5 movies are returned from source B, and if 3 movies are common to the returned movie names from source A and source B, then the query processing **60** matches the source-A and source-B movie names against each other and arrives at 12 distinct movie names.

After the query processing **60** determines an answer to the question asked by the user **40**, the query processing **60** communicates the answer to the user **40** via the output **78** at one or more output device **20** (see FIG. 1). The output **78** may be in any form and may be delivered to the user **40** by any method of delivering a message (e.g., E-mail). Examples of the one or more output devices **20** to which the output **78** may be delivered include: personal digital assistant, mobile phone, TV display, a computer monitor, printer, plotter, audio speaker, etc. The output

78 may be communicated to the user **40** by any method of delivering a message (e.g., E-mail). The particular output device **20** utilized for communicating the answer to the user **40** may be hard-coded into the query processing **60** or selected by the user **40** via the feedback interaction **62**.

The query processing **60** includes logic to account for the fact that a given database may not return the information requested of it by the query processing **60**. For example, if a specialized server fails to provide the requested information, then the query processing **60** may go to an Internet web site to seek the same requested information. Additionally, user **40** preferences could be used to determine which external sources to search, or not to search. For example, the user **40** could indicate that searching for football questions should include Internet website "http://www.nfl.com", but should exclude Internet website "http://espn.go.com/abcsports/mnf".

While the description *supra* herein considered dynamic, real-time user query processing, the scope of the present invention also includes user query processing for video content (e.g., TV programs) that occurred in the past or will occur in the future. The user query processing of the present invention applies to past video content that had been recorded, such as on a VHS tape player or a personal video recorder in a set-top box, since such video content, when played back, simulates real-time viewing for the purpose of processing user **40** queries. Alternatively, a trace of an TV program (e.g., selected frames or images, selected text, selected audio, etc.) could be stored (as opposed to storing the whole TV program itself) on a VHS tape player or a personal video recorder in a set-top box, and a playback of the trace could trigger the user **40** to ask questions about the TV program that the trace is associated with. Additionally, the user query

processing **60** of the present invention also applies to the future video content (e.g., TV programs) if there is a trace of the future TV content that the user **40** could view.

While the description *supra* herein characterized the local database **22** of FIG. 1 as being capable of supporting program-level queries, it is nonetheless within the scope of the present invention for the local database **22** to have a capability of supporting segment-level queries as well (e.g., segment-level queries that relate to user preferences).

While particular embodiments of the present invention have been described herein for purposes of illustration, many modifications and changes will become apparent to those skilled in the art. Accordingly, the appended claims are intended to encompass all such modifications and changes as fall within the true spirit and scope of this invention.